

What if you are readmitted to hospital whilst on the program?

If you are readmitted to hospital you will be discharged from PAC.

If you need PAC services again on discharge another referral is required.

Ongoing services

If you are over 65 and require services to continue beyond the 4 week PAC period, a PAC Care Coordinator will discuss the process of referral to My Aged Care and assist with this process as necessary.

Contact PAC

Phone: (03) 5722 5417

Fax: (03) 5722 5419

Email: pac@nhw.org.au



Post Acute Care

“Bringing Care to You”

We aim to meet your needs without discrimination



PO Box 386, Wangaratta Vic 3676
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Facsimile: (03) 5722 5109
Website: www.nhw.org.au
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Post Acute Care (PAC) is a program that organises services you need to help your recovery at home after you have been discharged from a public hospital. Referrals are usually made by hospital clinicians or other staff involved in your care. PAC will also consider self-referrals, referrals from family members or referrals from GP's if eligibility criteria are met.

PAC is a short term service available to people of all ages. We provide government funded support in your home for a maximum of 4 weeks after you go home from hospital.

Are you eligible?

To be eligible for PAC you must be discharged from a public hospital Emergency Department or ward in the past 28 days.

This includes:

- Department of Veterans Affairs (DVA) patients
- Transport Accident Commission (TAC) patients

PAC is subject to availability and priority. If you are eligible you may be placed on a waiting list.

If eligible you must:

- Consent to receive services from PAC
- Agree to us sharing your information with the Department of Human Services. The information sent about you will not include personal details such as your name, address and date of birth.

What happens when you are referred to PAC?

One of our PAC Care Coordinators will phone you once you are home to discuss your needs and organise appropriate services.

Fees and charges

There is no fee for our service.

However, you will have to pay for wound care products (dressings).

Services we can provide:

- Community Nursing
- Personal Care Assistance
- Home Help
- Shopping Assistance
- In-Home Respite
- Allied Health Services - Physiotherapy

Services we cannot provide

We do not fund Meals on Wheels, equipment or wound care products (dressings).