



Hume

Telehealth Strategy

Connected Care

September 2021

Overview Document



Hume Telehealth Strategy

This strategy is the result of input across the Hume region from health services, their employees and the consumers they care for.



Our Vision is core to our strategy

We will connect our consumers to the care they need by providing telehealth that is safe, timely and easily accessible.

Telehealth will be an option for every consumer and we will grow our capability to provide virtual care to our communities now and into the future.

What is telehealth?

Telehealth is the way in which health providers connect with their patients/consumers through the use of technology. It can be by telephone, video or using monitors or other devices.



Hume Telehealth Strategy - Goals

The goals of this strategy are to work towards creating positive change and opportunity for telehealth to grow. We do this underpinned by the principles of the strategy which are safe, accessible, diverse and patient centred care for those who need it.

Better Technology

- Staff have the equipment and resources they need for telehealth
- New technology is introduced to improve care

Models of Care

- There is increased use of telehealth
- Telehealth services are improved through learnings from evaluation and research.

Sustainable

- There is strong leadership and support for telehealth
- Staff are trained and confident with telehealth
- There is increased consumer awareness



Hume Telehealth Strategy

The strategy is designed to be in place for up to 5 years and is supported by the health services across the Hume region.

Who can you contact for more information?

RTS@awh.org.au for any questions on this strategy and telehealth or your local health service as listed below.

Health Services within Hume region

- Albury Wodonga Health
- Tallangatta Health Service
- Corryong Health
- Beechworth Health Service
- Walwa Bush Nursing Centre
- Alexandra District Health
- Yea & District Memorial Hospital
- Kilmore District Health
- Northeast Health Wangaratta
- Benalla Health
- Alpine Health
- Mansfield District Hospital
- Yarrawonga Health
- Goulburn Valley Health
- NCN Health Service
- Seymour Health
- Gateway Health