



Strategic Plan 2020-2025

Leading the Transformation

Our Vision

Thriving communities in North East Victoria, achieving the best quality of life for everyone.

Our Purpose

To be leaders in health, who transform and deliver high quality, safe healthcare for all.

Our Roles

Healthcare provider | Employer | Educator
Innovator | Advocate | Partner & Leader

Our Pillars and Priorities



Safe and high quality care

Healthcare defined by safety and high quality that goes beyond responsive treatment and has a focus on wellbeing and healthy ageing.



Engaged people and culture

A skilled, inclusive & engaged organisation with the capacity, capability and expertise to deliver exceptional care for our community.



Sustainable & enduring resources

A health service that invests in, develops and embeds effective physical and digital infrastructure. A financially and environmentally sustainable organisation.



Collaboration & partnerships

A trusted organisation with deep links into our community, region and beyond. An integrated, consolidated and transformed health sector.

Our Values and Beliefs



Courage

Boldness and bravery are required to meet the needs of our community – this means going above and beyond what we do today.



Excellence

Quality is non-negotiable. We believe in ourselves – we have the vision, skills and determination to innovate and drive excellence.



Fairness

We believe that everyone has a right to equitable access to healthcare, and that this is vital for a flourishing community.



Integrity

We commit to being open and ethical in our actions, and ensuring we have a positive culture defined by commitment.



Kindness

We will always support one another, care deeply about our community, team and partners, and treat each and every person with kindness and compassion.



Respect

We believe in not only listening but hearing, responding to and advocating for those we care for and about. We believe in and commit to trust and mutual understanding.