Emergency Department

ALTERNATIVE HEALTHCARE OPTIONS

In the case of a medical emergency, don't delay treatment.
Call 000 or present to our Emergency Department.

When our ED is in high demand with longer than expected wait times and you are unable to access your local GP, you may choose to seek consultations/health advice from one of these services.

Nurse on Call

Speak directly to a registered nurse for caring, professional health advice 24/7.
Call **1300 60 60 24**
or visit www.health.vic.gov.au/primary-care/nurse-on-call

Virtual Emergency Department (VED)

Access to care from emergency doctors and nurse practitioners for non life-threatening emergencies around the clock. *FREE OF CHARGE*
Visit the website to access the service ved.vic.gov.au

Instant Scripts

Get your scripts approved by a GP including medical certificates and Telehealth appointments to discuss your scripts. *Fee for service $19 - $49*
Open 7 days from 6.00am - 12.00noon
Call **1300 391 438** or visit www.instantscripts.com.au

Doctors on Demand

24/ 7 Australian Telehealth Service providing online GP appointments, medical certificates and Prescriptions. *Fee for service $60 - $90*
Visit the website to access the service www.doctorsondemand.com.au

Instant Consult (connect securely via the APP)

Instant Consult for medical certificates, prescriptions, referrals, pathology & radiology requests. *Fee for service $45 - $55*
Available 7 days from 6.00am - Midnight.

Lifeline – Crisis Support and Suicide Prevention

Lifeline is a national charity providing all Australians experiencing a personal crisis with access to 24 hour crisis support & suicide prevention.
Call **13 11 14** or visit www.lifeline.org.au

My Emergency Doctor

Telemedicine service providing access to emergency specialists for acute medical conditions when your usual GP isn't available and you're not sure if you need to go to an Emergency Department. *Fee for service $250 - $280*
Call **1800 123 633** or visit www.myemergencydr.com