

Our Strategic Plan 2025-2028



Our Vision

Exceptional healthcare for Northeast communities

Our Values



Courage



Excellence



Fairness



Integrity



Kindness



Respect

Our Commitments and Priorities



Exceptional care

- 1.1 Access for all to timely, safe and effective health care.
- 1.2 Collaborate with First Nations peoples to achieve equitable health outcomes.
- 1.3 Deliver connected care for every consumer.
- 1.4 Review, create and advance new models of care and clinical services.
- 1.5 Develop and embed programs that support wellness in the community and care at home.
- 1.6 Lead the change for better mental health outcomes.
- 1.7 Strengthen research to enable exceptional care.



Engaged people and culture

- 2.1 Strengthen engagement and responsiveness with our people.
- 2.2 Invest in the development and capability of our people to deliver upon NHW's priorities now and into the future.
- 2.3 Strengthen leadership capability at every level.
- 2.4 Our workplace is safe, welcoming & inclusive and supports the wellbeing and diversity of our people.



Sustainability

- 3.1 Commit to environmental sustainability in everything we do.
- 3.2 Continue to be a financially responsible organisation.
- 3.3 NHW is digitally connected and uses data-informed practice.
- 3.4 Respond to emerging future infrastructure needs to meet health care demand.



Collaboration and partnerships

- 4.1 Strengthen our engagement with the Northeast community.
- 4.2 Exceptional care is provided in partnership with consumers.
- 4.3 Advocate for better health outcomes for the Northeast community.
- 4.4 Contribute effectively to the Hume Local Health Service Network (Hume LHSN) for improved access and health outcomes.